

Training Information



Matteson Police Department
20500 S. Cicero Ave. Matteson, IL
August 12, 2020 8:00am-4:00pm

ON-TARGET SOLUTIONS TO PROBLEM EMPLOYEES

Register at: On-Target Solutions to Problem Employees
or at: www.on-targetsolutionsgroup.com

Who should attend: This one-day course is designed for all government professionals from chief executive officer to first-line supervisors that manage employees.

Problem employees can cause problems and wreak havoc within their organizations. Left unaddressed, problem employees are often allowed to infect the organization without providing value. This upbeat and interactive course provides real world, successful examples on how to deal with different types of problem employees. Every government agency struggles with employees that are insubordinate, lazy, abuse sick time, display negative attitudes, and commit misconduct. Many executives and supervisors are ill equipped to deal with these problems other than with traditional discipline. On-Target Solutions to Problem Employees provides the government professional with the knowledge and tools necessary to deal with all types of problem employees. **This course will influence participants' opinions and attitudes and provide specific and proven ways how to handle problem employees!**

Topics Include:

- Defining the problem employee
- The organizational or supervisory role and the cause of the problem employee
- Morale in this department horrible!
- Understanding if the employee is a problem or troubled
- Preventing employees from becoming problems
- The role of positive discipline in shaping employees
- The impact of negative discipline
- The concept of dynamic counseling session
- The power of expectation
- Handling morale killers in your organization

Comments from other attendees:

"Instructors were outstanding. One of the best classes I have taken in my 34 year career."

Sgt. David Gryczewski, Matteson PD

"Very good 2-way discussion with very real life experiences. Clear concise points with real world examples used."

Chief Craig Somerville, Lake Villa PD

"Dynamic presentation. Kept me interested with real situations that are relevant."

Village Administrator Paul Peterson, South Chicago Heights

Fee \$150.00

(\$125 if 3 or more from same agency or attending IA seminar the prior 2 days)

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