



Training Information



Northeastern Illinois Public Safety Training Academy
2300 Patriot Blvd. Glenview, IL 60026
January 29-30, 2020 8:00am-4:00pm

On-Target Solutions for Government Managers and Supervisors

Register at: On-Target Solutions for Government Managers & Supervisors
or at: www.on-targetsolutionsgroup.com

This course would be applicable for: Police, fire and EMS services, TSA, public administration, public works, or anyone who supervises or manages employees from the executive level to front line supervisors in the government sector.

This dynamic two day course is a career development tool to enhance and refine the leadership skills of experienced and new managers supervisors across a variety of organizations. Good supervision and management transcends agencies and provides the core principles of quality supervisory techniques. It also lays a strong groundwork of knowledge for those striving to be promoted to supervisor positions. Concentrating on the idea that people are the true assets of their agency, participants will understand the importance of their role in maximizing employee performance through strong supervision and management techniques.

Topics Include:

- Qualities of excellence in supervision
- Developing the leader within
- Leadership, management and supervision strategies
- Making a difference in your agency
- Communicating effectively both up and down the chain of command
- DISC personal profile system
- Goal setting and implementation – the supervisor's role
- Earning commitment from employees

Look for the discount to attend **Employee Evaluations: Solutions to Improve Performance** the next day on Jan. 31, 2010

What Illinois supervisors have said:

"Outstanding course in an area I feel where I feel there is not enough training available."

Derek Solberg, Superintendent, Mundelein Park Dist.

"Definitely gained knowledge and useful information which I can apply to my role as a supervisor. Great knowledgeable instructor."

Sgt. Jason Ford, Orland Park Police Department

"It is one of the first training opportunities that actually applied to my job and something I can use right away."

Ray Salisbury, Fleet Foreman, Village of Arlington Heights

"Hearing it from a different perspective made a big difference. Too short...."

Alberto Martinez, Security Manager, DHS-TSA

Fee: \$250.00

(\$225.00 if 3 or more from same agency)

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