



Training Information



Puyallup Police Department

311 W Pioneer Ave., Puyallup WA 98371

May 25, 2022 8:00am-4:00pm

ON-TARGET SOLUTIONS TO PROBLEM EMPLOYEES

Register at: On-Target Solutions to Problem Employees
or at: www.on-targetsolutionsgroup.com

Who should attend: This one day course is designed for all law enforcement professionals from chief executive officer to first-line supervisors that manage employees.

Problem employees can cause problems and wreak havoc within their organizations. Left unaddressed, problem employees are often allowed to infect the organization without providing value.

This upbeat and interactive training provides real world, successful examples on how to deal with different types of problem employees. Every government agency struggles with employees that are insubordinate, lazy, abuse sick time, display negative attitudes, and commit misconduct. Many executives and supervisors are ill equipped to deal with these problems other than with traditional discipline. On-Target Solutions to Problem Employees provides the law enforcement professional with the knowledge and tools necessary to deal with all types of problem employees. **This course will influence participants' opinions and attitudes and provide specific and proven ways how to handle problem employees!**

Topics Include:

- Defining the problem employee
- The organizational or supervisory role and the cause of the problem employee
- Understanding if the employee is a problem or troubled
- Preventing employees from becoming problems
- The role of positive discipline in shaping employees
- The impact of negative discipline
- The concept of dynamic counseling session
- The power of expectation
- Handling morale killers in your organization

On-Target Solutions Group, Inc.
P.O. Box 491 Yorkville, IL 60560
815-545-1609

"It's a great course with great material. Concepts of Positive Discipline principles of reliable consequences, gave examples or coaching/ counseling session".

Sgt. Craig Miller, Snoqualmie PD

"Great approach. Got everyone to engage in group conversation. This has given me more tools in dealing with all of my employees".

Sgt. Erik Wolff, King County SO

"Excellent information. Anxious to put into practice. I feel challenged to be a better supervisor. Not what I expected from this training" **Sgt. Scott Holt, Kittatis County Corrections Center**

"Did a great job at real world examples in a clear way. I will be able to bring material back to my job and use it immediately to see positive results."

Sgt. Amanda Ray, Snohomish County SO

Fee: \$175.00

(\$150.00 if 3 or more from same agency or if attending IA or Managers & Supervisors same week)